

# HOME BANKING UPGRADE

## AUGUST 6, 2020

### WHAT YOU NEED TO KNOW

**We will be upgrading our Home Banking Platform  
on August 6, 2020**

**With the new security features included in this  
upgrade you will no longer be able to use your  
member account # as your Logon ID.**

**Prior to the upgrade you must change your Logon  
ID if your current Logon ID is less than 6 charac-  
ters or contains your member account #, SS# or  
your email address.**

**HOME BANKING, BILL PAY AND POPMONEY WILL  
BE UNAVAILABLE FROM MIDNIGHT ON  
AUGUST 5, 2020 TO NOON ON AUGUST 6, 2020  
PLEASE PLAN ACCORDINGLY**

### To change your Logon ID:

1. Log in to your Home Banking Account
2. Click on the padlock in the upper right corner of the screen
3. Select Change Logon ID
4. Change your Logon ID,.
5. Your Logon ID must be between 6-50 characters and must be Alphanumeric and cannot be your member account #, SS# or Email address. Examples are— mary783 or John109
6. Logon ID's are case sensitive

**If you have any questions, please contact the Credit Union**