



Dear Valued Member,

The health, safety and financial well-being of our members and staff continues to be our top priority. We are continuing to monitor the impact of COVID-19 and the effect it has on our members.

Effective March 25, 2020, Hartford HealthCare is limiting access to St. Vincent's Medical Center. Anyone needing to come to the Credit Union must now enter the Medical Center through the front door **ONLY**. You will be screened for temperature and symptoms before entrance will be allowed.

**FOR MEMBERS WHO DO NOT HAVE A ST. VINCENT'S EMPLOYEE BADGE YOU MUST BRING YOUR CREDIT UNION ISSUED BADGE WITH YOU OR YOU WILL NOT BE ALLOWED INTO TO THE BUILDING. NO EXCEPTIONS!!!**

We strongly encourage all members to use *OnCall24*, Home Banking or our Mobile App whenever possible. If you are not enrolled in Home Banking, please call our office for assistance.

Please remember that there are over 55,000 surcharge free ATMs available through the Allpoint Network. To find a surcharge free ATM, visit our website at [www.svmcfcu.org](http://www.svmcfcu.org) and click on the Allpoint link from our home page.

We understand these are unprecedented times in a rapidly changing environment which poses unique challenges for all of us. We will continue to work with our members and guide them financially during these difficult times.

Our staff is available by telephone during business hours for any assistance or concerns you may have.

Be safe and stay well,

Mary Jean Ramsay, President/CEO

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